Financial Education & Development
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2027 Credit Union Series

All webinars will be held at 2:00 p.m. Central unless otherwise indicated.

ACH Series

2/24/2027 **ACH Series:**
2027 ACH Rules Update & Beyond
Shelly Sipple, AAP, AFPP, APRP, NCP, EPCOR

4/12/2027 **ACH Series:**
ACH vs Reg E: Before 60 Days
Monday Emily Nelson, AAP, APRP, NCP, AFPP, EPCOR

5/17/2027 **ACH Series:**
Monday ACH vs Reg E: After 60 Days
10 AM CST Emily Nelson, AAP, APRP, NCP, AFPP, EPCOR

5/25/2027 **ACH Series:**
10 AM CST Error Resolution Made Easy: Your Guide to Reg E & ACH
Kari Kronberg, AAP, AFPP, APRP, NCP, PaymentsFirst

8/31/2027 **ACH Series:**
ACH Reclamations & Garnishments
Shelly Sipple, AAP, AFPP, APRP, NCP, EPCOR

AI Compliance Series

5/10/2027 **AI Compliance Series:**
Monday AI Policy, Procedures & Best Practices for Financial Institutions
10 AM CST Nancy Flynn, ePolicy Institute

6/1/2027 **AI Compliance Series:**
AI Has Joined the Workforce: What HR Needs to Do Now
Diane Reed, CU Doctor

7/20/2027 **AI Compliance Series:**
10 AM CST From Busy Work to Better Banking: How AI Helps You Be More Human

Eric C. Cook, WSI & The LinkedBanker

8/12/2027 **AI Compliance Series:**
AI Is Already in Your Institution: Managing Artificial Intelligence Risk Before It Manages You
John Moeller, CISSP, CCSP, CISA, CRISC, CISM, AAIA, CyberAssurance

Branch Staff Training Series

3/17/2027 **Branch Staff Training Series:**
Red Flags for Money Laundering for Branch Staff
Deborah L. Crawford, Gettechnical Inc.

4/28/2027 **Branch Staff Training Series:**
Identity Theft: Detection & Prevention
Deborah L. Crawford, Gettechnical Inc.

6/16/2027 **Branch Staff Training Series:**
OFAC Annual Training for Branch Staff
Deborah L. Crawford, Gettechnical Inc.

8/11/2027 **Branch Staff Training Series:**
BSA Annual Training for Branch Staff
Deborah L. Crawford, Gettechnical Inc.

9/22/2027 **Branch Staff Training Series:**
Deposit Regulations for Branch Staff: D, CC, TISA & E
Deborah L. Crawford, Gettechnical Inc.

11/17/2027 **Branch Staff Training Series:**
Exploding Check Fraud: Prevention Strategies for Branch Staff
Deborah L. Crawford, Gettechnical Inc.

BSA Officer Series

1/7/2027 **BSA Officer Series:**
BSA Officer Update: Planning for the Year Ahead
Dawn Kincaid, Brode Consulting Services, Inc.

9/9/2027 **BSA Officer Series:**
10 AM CST BSA Update for BSA Officers
Dawn Kincaid, Brode Consulting Services, Inc.

10/14/2027 **BSA Officer Series:**
10 AM CST BSA Reporting to the Board

Dawn Kincaid, Brode Consulting Services, Inc.

11/4/2027 **BSA Officer Series:**
BSA/AML Deep Dive for the New BSA Officer
Dawn Kincaid, Brode Consulting Services, Inc.

12/8/2027 **BSA Officer Series:**
BSA/AML Officer Year-End Wrap Up
Deborah L. Crawford, Gettechnical Inc.

2027 Call Report Series

1/21/2027 **2027 Call Report Series:**
Call Report Update & Avoiding Costly Mistakes
Stephen J.M. Schiltz, CPA, CLA

4/8/2027 **2027 Call Report Series:**
Call Report Fundamentals for New Preparers & Reviewers
Stephen J.M. Schiltz, CPA, CLA

7/14/2027 **2027 Call Report Series:**
Call Report Schedule A (Lending): Complexity Clarified
Stephen J.M. Schiltz, CPA, CLA

10/14/2027 **2027 Call Report Series:**
Call Report Financial Statements B-E
Stephen J.M. Schiltz, CPA, CLA

Collections Series

2/8/2027 **Collections Series:**
AI Collections: What Should We Automate & What Should We Never Automate?
Monday David A. Reed, JD, Reed & Jolly, PLLC

3/29/2027 **Collections Series:**
Beginning Collector: What to Know on Day 1 & Beyond
Monday David A. Reed, JD, Reed & Jolly, PLLC

4/14/2027 **Collections Series:**
Intermediate Collector: Refining Collections Skills
David A. Reed, JD, Reed & Jolly, PLLC

5/26/2027 **Collections Series:**
Advanced Collection Concepts
David A. Reed, JD, Reed & Jolly, PLLC

6/7/2027 **Collections Series:**
Maximizing Recoveries on Charged-Off Loans
Monday David A. Reed, JD, Reed & Jolly, PLLC

9/20/2027 **Collections Series:**
Managing the Repossession Process, Including Notice & Sale
Monday David A. Reed, JD, Reed & Jolly, PLLC

Credit Analysis & Lending Series

1/19/2027 **Credit Analysis & Lending Series:**
Repayment Capacity, Debt Service Coverage & Global Cash Flow
Robert L. Viering, RiverPointUSA LLC

5/10/2027 **Credit Analysis & Lending Series:**
Beyond Cash Flow: Balance Sheet Quality, Liquidity, Leverage & External Risk
Monday Robert L. Viering, RiverPointUSA LLC

6/28/2027 **Credit Analysis & Lending Series:**
C&I Underwriting & Loan Structure for CRE-Focused Lenders
Monday Robert L. Viering, RiverPointUSA LLC

7/21/2027 **Credit Analysis & Lending Series:**
Collateral Valuation, Documentation & Ongoing Monitoring
Robert L. Viering, RiverPointUSA LLC

Cybersecurity Series

2/2/2027 **Cybersecurity Series:**
10 AM CST Audit Ready: Preparing for Your 2027 Cyber or IT Exam
Amy McHugh, CISSP, CISA, CISM, CyberAssurance

4/26/2027 **Cybersecurity Series:**
Beyond the Risk Assessment: Building a Cybersecurity Program That Actually Reduces Risk
Monday John Moeller, CISSP, CCSP, CISA, CRISC, CISM, AAIA, CyberAssurance

6/15/2027 **Cybersecurity Series:**
The Cybersecurity Metrics Your Board Should Actually See
John Moeller, CISSP, CCSP, CISA, CRISC, CISM, AAIA, CyberAssurance

8/30/2027 **Cybersecurity Series:**
Your Vendors Are Part of Your Network: Rethinking Cybersecurity Supply Chain Risk
Monday John Moeller, CISSP, CCSP, CISA, CRISC, CISM, AAIA, CyberAssurance

Debit Card Payments Series

5/3/2027 **Debit Card Payments Series:**
Debit Cards Unplugged: A Fresh Look at the Fundamentals
Monday Diana Kern, AAP, Client Learning Strategist, SHAZAM, Inc.

5/27/2027 **Debit Card Payments Series:**
Balancing Debit Card Fraud Mitigation & Cardholder Friction
Diana Kern, AAP, Client Learning Strategist, SHAZAM, Inc.

6/17/2027 **Debit Card Payments Series:**
Decoding Reg E & Debit Card Disputes
Diana Kern, AAP, Client Learning Strategist, SHAZAM, Inc.

7/26/2027 **Debit Card Payments Series:**
Maximizing Debit Card Interchange Income: Boosting Your Bottom Line
Monday Diana Kern, AAP, Client Learning Strategist, SHAZAM, Inc.

Deposit Accounts Series

2/3/2027 **Deposit Accounts Series:**
Signature Cards, Disclosures & Taxpayer Identification Number Mismatches
Deborah L. Crawford, Gettechnical Inc.

3/3/2027 **Deposit Accounts Series:**
Deposit Account Ownership, Access & Rights at Death
Deborah L. Crawford, Gettechnical Inc.

4/7/2027 **Deposit Accounts Series:**
10 AM CST Opening Fiduciary Accounts
Deborah L. Crawford, Gettechnical Inc.

5/5/2027 **Deposit Accounts Series:**
Opening Business Accounts: The Big Four
Deborah L. Crawford, Gettechnical Inc.

6/9/2027 **Deposit Accounts Series:**
Minors: UTMA & Other Compliance Issues
Deborah L. Crawford, Gettechnical Inc.

9/15/2027 **Deposit Accounts Series:**
10 AM CST Opening Nonresident Alien Accounts
Deborah L. Crawford, Gettechnical Inc.

10/20/2027 **Deposit Accounts Series:**
Handling Deceased Deposit Accounts
Deborah L. Crawford, Gettechnical Inc.

Digital Banking Series

3/11/2027 **Digital Banking Series:**
10 AM CST Debit Card Best Practices & Fraud Prevention
Molly Stull, Brode Consulting Services, Inc.

5/13/2027 **Digital Banking Series:**
10 AM CST Reg E Disputes Unpacked: From Claim to Resolution
Molly Stull, Brode Consulting Services, Inc.

9/28/2027 **Digital Banking Series:**
Online Banking Platform Compliance & Best Practices
Molly Stull, Brode Consulting Services, Inc.

9/30/2027 **Digital Banking Series:**
Stablecoin Operations: Processing, Reconciliation & Exception Management
Kevin Olsen, AFPP, AAP, NCP, APRP, CHPC, Pidgin/Payments Professor

11/23/2027 **Digital Banking Series:**
Mobile Deposit Compliance & Best Practices
Molly Stull, Brode Consulting Services, Inc.

Fraud Series

1/11/2027 **Fraud Series:**
The Insider Threat: Internal Fraud, Failed Controls & Lessons from Real Frauds
Monday David A. Reed, JD, Reed & Jolly, PLLC

2/17/2027 **Fraud Series:**
Check Fraud Controls: Risk Assessment, Internal Controls & Operations
Deborah L. Crawford, Gettechnical Inc.

4/6/2027 **Fraud Series:**
10 AM CST Managing the Wire Department: Fraud & Controls
Dawn Kincaid, Brode Consulting Services, Inc.

5/18/2027 **Fraud Series:**
Electronic Payment Fraud: Liability & Risk
Shelli Clarkston, Spencer Fane LLP

6/2/2027 **Fraud Series:**
Fighting Fraud Through Your Frontline
Dawn Kincaid, Brode Consulting Services, Inc.

9/8/2027 **Fraud Series:**
Fraud 2027: AI, Deepfakes, Impersonation & the New Red Flags
David A. Reed, JD, Reed & Jolly, PLLC

2027 IRA Series

1/12/2027 **2027 IRA Series:**
IRA & HSA Update
Loni Porta, Convergent Retirement Plan Solutions, LLC

3/23/2027 **2027 IRA Series:**
IRA Rules Every Banker Should know
Loni Porta, Convergent Retirement Plan Solutions, LLC

4/20/2027 **2027 IRA Series:**
IRA Products: Traditional & Roth
Loni Porta, Convergent Retirement Plan Solutions, LLC

5/11/2027 **2027 IRA Series:**
IRA Products: SEP & SIMPLE
Loni Porta, Convergent Retirement Plan Solutions, LLC

6/8/2027 **2027 IRA Series:**
Analyzing Your IRA Disclosure Statement
Loni Porta, Convergent Retirement Plan Solutions, LLC

8/10/2027 **2027 IRA Series:**
Traditional IRA Distributions: Early, Normal & Required
Loni Porta, Convergent Retirement Plan Solutions, LLC

Marketing Series

8/3/2027 **Marketing Series:**
Advertising Compliance Part 1: Text, Print, TV & Radio
Shelli Clarkston, Spencer Fane LLP

8/31/2027 **Marketing Series:**
10 AM CST Advertising Compliance Part 2: Electronic Advertising, Including Social Media, Internet & Texting
Shelli Clarkston, Spencer Fane LLP

9/14/2027 **Marketing Series:**
10 AM CST Harness the Power of AI in Your Marketing Strategy
Eric C. Cook, WSI & The LinkedBanker

9/29/2027 **Marketing Series:**
10 AM CST Social Media & Financial Institutions: Balancing Engagement, Compliance & Risk
Shelli Clarkston, Spencer Fane LLP

10/26/2027 **Marketing Series:**
Sales Writing Simplified: Marketing Services, Building Brands & Persuading Readers to Act, Including Critique of Your Own Writing Sample
Nancy Flynn, ePolicy Institute

11/30/2027 **Marketing Series:**
Measuring the ROI of Your Digital Marketing Strategy
Eric C. Cook, WSI & The LinkedBanker

Physical Security Series

1/5/2027 **Physical Security Series:**
The Beginning Security Officer
Barry Thompson, CRCM, Thompson Consulting Group, LLC

4/29/2027 **Physical Security Series:**
Branch Opening & Closing Procedures: Best Practices
Leslie Nicely, Gettechnical Inc.

5/20/2027 **Physical Security Series:**
Managing Your Security Program: Policy, Audit & Testing Equipment
Leslie Nicely, Gettechnical Inc.

9/27/2027 **Physical Security Series:**
Active Shooter Preparation & Survival
Monday Carol S. Dodgen, Dodgen Security Consulting, LLC

11/9/2027 **Physical Security Series:**
10 AM CST Robbery Preparedness: Prevention, Response & Recovery
Carol S. Dodgen, Dodgen Security Consulting, LLC

Stablecoin Series

8/2/2027 **Stablecoin Series:**
Stablecoins Explained: The Building Blocks of Digital Dollars
Monday Kevin Olsen, AFPP, AAP, NCP, APRP, CHPC, Pidgin/Payments Professor

8/9/2027 **Stablecoin Series:**
Stablecoins & Your Regulators: OCC, FDIC, NCUA & Fed Expectations
Monday Kevin Olsen, AFPP, AAP, NCP, APRP, CHPC, Pidgin/Payments Professor

9/14/2027 **Stablecoin Series:**
Stablecoin for Boards & Senior Management
Kevin Olsen, AFPP, AAP, NCP, APRP, CHPC, Pidgin/Payments Professor

10/28/2027 **Stablecoin Series:**
10 AM CST OCC Rules for Stablecoin
Kevin Olsen, AFPP, AAP, NCP, APRP, CHPC, Pidgin/Payments Professor

11/29/2027 **Stablecoin Series:**
Stablecoin Risk & Compliance: A Practical Control Framework
Monday Kevin Olsen, AFPP, AAP, NCP, APRP, CHPC, Pidgin/Payments Professor

12/16/2027 **Stablecoin Series:**
The Stablecoin Business Case: Strategy, Models & the Future of Money
Kevin Olsen, AFPP, AAP, NCP, APRP, CHPC, Pidgin/Payments Professor

Teller Essentials Series

2/10/2027 **Teller Essentials Series:**
Handling Cash, Surprise Cash Audits & Counterfeit Bills
Leslie Nicely, Gettechnical Inc.

3/4/2027 **Teller Essentials Series:**
CTRs: Line-By-Line
Dawn Kincaid, Brode Consulting Services, Inc.

4/5/2027 **Teller Essentials Series:**
Monday ID Verification 101: Spotting Fake IDs & Preventing Fraud
10 AM CST Leslie Nicely, Gettechnical Inc.

5/12/2027 **Teller Essentials Series:**
Comprehensive Teller Training: Checks, Compliance & Legal Issues
Deborah L. Crawford, Gettechnical Inc.

6/10/2027 **Teller Essentials Series:**
Teller Security, Fraud & BSA Red Flags
Leslie Nicely, Gettechnical Inc.