Financial Education & Development
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2027 Webinar Schedule by Category

All webinars will be held at 2:00 p.m. Central unless otherwise indicated.

ACH & Card Services

2/24/2027 **ACH Series:**
2027 ACH Rules Update & Beyond
Shelly Sipple, AAP, AFPP, APRP, NCP, EPCOR

3/11/2027 **Digital Banking Series:**
10 AM CST Debit Card Best Practices & Fraud Prevention
Molly Stull, Brode Consulting Services, Inc.

3/30/2027 Electronic Payments Update: New Rules Across ACH, FedNow, RTP & Beyond
10 AM CST Kevin Olsen, AFPP, AAP, NCP, APRP, CHPC, Pidgin/Payments Professor

4/12/2027 **ACH Series:**
ACH vs Reg E: Before 60 Days
Monday Emily Nelson, AAP, APRP, NCP, AFPP, EPCOR

4/14/2027 Credit Card Compliance: Update & Best Practices
10 AM CST Carl Pry, CRCM, CRP

5/3/2027 **Debit Card Payments Series:**
Debit Cards Unplugged: A Fresh Look at the Fundamentals
Monday Diana Kern, AAP, Client Learning Strategist, SHAZAM, Inc.

5/13/2027 **Digital Banking Series:**
10 AM CST Reg E Disputes Unpacked: From Claim to Resolution
Molly Stull, Brode Consulting Services, Inc.

5/17/2027 **ACH Series:**
Monday ACH vs Reg E: After 60 Days
10 AM CST Emily Nelson, AAP, APRP, NCP, AFPP, EPCOR

5/25/2027 **ACH Series:**
10 AM CST Error Resolution Made Easy: Your Guide to Reg E & ACH
Kari Kronberg, AAP, AFPP, APRP, NCP, PaymentsFirst

7/7/2027 Visa Debit Card Disputes: Can You Charge It Back?
Diana Kern, AAP, Client Learning Strategist, SHAZAM, Inc.

7/15/2027 Mastercard Debit Card Disputes: Can You Charge It Back?
10 AM CST Diana Kern, AAP, Client Learning Strategist, SHAZAM, Inc.

7/26/2027 **Debit Card Payments Series:**
Maximizing Debit Card Interchange Income: Boosting Your Bottom Line
Monday Diana Kern, AAP, Client Learning Strategist, SHAZAM, Inc.

8/31/2027 **ACH Series:**
ACH Reclamations & Garnishments
Shelly Sipple, AAP, AFPP, APRP, NCP, EPCOR

Artifical Intelligence (AI)

3/22/2027 AI-Accelerated Stress Testing: Better Scenarios & Faster Insights for Your Institution
Monday Dushyant Sengar, RegVizion

4/15/2027 AI for Trainers: Your New Training Partner
Honey Shelton

5/10/2027 **AI Compliance Series:**
Monday AI Policy, Procedures & Best Practices for Financial Institutions
10 AM CST Nancy Flynn, ePolicy Institute

6/21/2027 AI Agents & Banking: When the Member Isn't Human Anymore
Monday David A. Reed, JD, Reed & Jolly, PLLC

6/28/2027 How Criminals Are Using Artificial Intelligence Against Financial Institutions
Monday Barry Thompson, CRCM, Thompson Consulting Group, LLC
10 AM CST

7/19/2027 NCUA & AI Governance: Building an AI Inventory for Credit Unions to Manage Risks
60 Minutes Kevin Olsen, AFPP, AAP, NCP, APRP, CHPC, Pidgin/Payments Professor

7/20/2027 **AI Compliance Series:**
10 AM CST From Busy Work to Better Banking: How AI Helps You Be More Human
Eric C. Cook, WSI & The LinkedBanker

8/2/2027 Monday **10 AM CST**
AI in Credit Analysis: Practical Applications, Guardrails & Examiner-Ready Documentation — 2027 Edition
Robert L. Viering, RiverPointUSA LLC

8/12/2027
AI Compliance Series:
AI Is Already in Your Institution: Managing Artificial Intelligence Risk Before It Manages You
John Moeller, CISSP, CCSP, CISA, CRISC, CISM, AAIA, CyberAssurance

8/23/2027 Monday
Harness AI for Smarter ALM: Predictive Analytics for Deposits, IRR & Balance Sheet Strategy
Dushyant Sengar, RegVizion

9/21/2027
Using AI to Validate Models & Audit Smarter: A Practical Toolkit for Risk & Audit Teams
Dushyant Sengar, RegVizion

10/4/2027 Monday **10 AM CST**
AI in BSA/AML: Validating Screening, Monitoring & Vendor Models
Dushyant Sengar, RegVizion

11/4/2027 **10 AM CST**
AI Is Making the Loan Decision: 10 Fair Lending Mistakes That Can Get You in Trouble
David A. Reed, JD, Reed & Jolly, PLLC

Auditing & Accounting

1/21/2027
2027 Call Report Series:
Call Report Update & Avoiding Costly Mistakes
Stephen J.M. Schiltz, CPA, CLA

2/2/2027 **10 AM CST**
Cybersecurity Series:
Audit Ready: Preparing for Your 2027 Cyber or IT Exam
Amy McHugh, CISSP, CISA, CISM, CyberAssurance

4/8/2027
2027 Call Report Series:
Call Report Fundamentals for New Preparers & Reviewers
Stephen J.M. Schiltz, CPA, CLA

5/19/2027
CECL Under Exam Scrutiny: Defending Your Q-Factors, Forecasts & Documentation Using Defensible AI
Dushyant Sengar, RegVizion

7/14/2027
2027 Call Report Series:
Call Report Schedule A (Lending): Complexity Clarified
Stephen J.M. Schiltz, CPA, CLA

10/7/2027
Liquidity Risk Management in 2027: Assumptions, Stress Testing & Contingency Funding
Robert L. Viering, RiverPointUSA LLC

10/14/2027 **2027 Call Report Series:**
Call Report Financial Statements B-E
Stephen J.M. Schiltz, CPA, CLA

11/16/2027 Current Expected Credit Losses (CECL): Lessons Learned
10 AM CST Stephen J.M. Schiltz, CPA, CLA

12/2/2027 Auditing Your Consumer Real Estate Files
Dawn Kincaid, Brode Consulting Services, Inc.

12/14/2027 1099 Reporting: Foreclosures, Repossessions & Debt Settlement
10 AM CST Shelli Clarkston, Spencer Fane LLP

Bank Secrecy Act (BSA)

1/6/2027 CIP & CDD: Time to Update?
Deborah L. Crawford, Gettechnical Inc.

1/7/2027 **BSA Officer Series:**
BSA Officer Update: Planning for the Year Ahead
Dawn Kincaid, Brode Consulting Services, Inc.

1/20/2027 SARs & Check Fraud: Investigation & Completion
10 AM CST Leslie Nicely, Gettechnical Inc.

2/4/2027 SARs: Line-by-Line
60 Minutes Dawn Kincaid, Brode Consulting Services, Inc.

2/24/2027 BSA/AML: Establishing & Maintaining a BSA Program
10 AM CST Deborah L. Crawford, Gettechnical Inc.

3/4/2027 **Teller Essentials Series:**
CTRs: Line-By-Line
Dawn Kincaid, Brode Consulting Services, Inc.

3/16/2027 Understanding OFAC: Blocking, Rejecting & Sanctions
Molly Stull, Brode Consulting Services, Inc.

3/24/2027 Completing the Fraud SARs & Closing Accounts
Deborah L. Crawford, Gettechnical Inc.

3/30/2027 BSA Annual Training for Lenders
Leslie Nicely, Gettechnical Inc.

4/19/2027 Monday
BSA/AML Is Changing: Preparing for the New Risk-Based Compliance Model
David A. Reed, JD, Reed & Jolly, PLLC

4/21/2027
10 AM CST
SAR Referrals, Investigations & Templates
Deborah L. Crawford, Gettechnical Inc.

5/6/2027
BSA Examination Hot Spots
Dawn Kincaid, Brode Consulting Services, Inc.

5/18/2027
10 AM CST
Human Trafficking Red Flags: Detection & SAR Reporting
Dawn Kincaid, Brode Consulting Services, Inc.

5/19/2027
10 AM CST
BSA: Developing Your Training: Content, Compliance & Referrals
Deborah L. Crawford, Gettechnical Inc.

6/23/2027
314(b) Information Changes & Confidentiality Guidance
Deborah L. Crawford, Gettechnical Inc.

7/8/2027
Auditing Your BSA Policy
Dawn Kincaid, Brode Consulting Services, Inc.

7/14/2027
10 AM CST
BSA/AML Officer Live Update
Deborah L. Crawford, Gettechnical Inc.

8/3/2027
10 AM CST
BSA: Developing the SAR Narrative
Dawn Kincaid, Brode Consulting Services, Inc.

8/17/2027
CTRs for Businesses: 10 Case Studies
Leslie Nicely, Gettechnical Inc.

9/9/2027
10 AM CST
BSA Officer Series:
BSA Update for BSA Officers
Dawn Kincaid, Brode Consulting Services, Inc.

10/14/2027
10 AM CST
BSA Officer Series:
BSA Reporting to the Board
Dawn Kincaid, Brode Consulting Services, Inc.

10/28/2027
BSA Financial Crime Investigations: From Referral to Narrative
Leslie Nicely, Gettechnical Inc.

11/3/2027
BSA High Risk Accountholders: What Is High Risk & in Today's Environment What Do You Do?
Deborah L. Crawford, Gettechnical Inc.

11/4/2027 **BSA Officer Series:**
BSA/AML Deep Dive for the New BSA Officer
Dawn Kincaid, Brode Consulting Services, Inc.

12/8/2027 **BSA Officer Series:**
BSA/AML Officer Year-End Wrap Up
Deborah L. Crawford, Gettechnical Inc.

Collections

2/2/2027 Contacting Delinquent Borrowers
Molly Stull, Brode Consulting Services, Inc.

2/8/2027 **Collections Series:**
AI Collections: What Should We Automate & What Should We Never Automate?
Monday David A. Reed, JD, Reed & Jolly, PLLC

3/9/2027 Consumer Collections: Dos & Don'ts
Shelli Clarkston, Spencer Fane LLP

3/29/2027 **Collections Series:**
Beginning Collector: What to Know on Day 1 & Beyond
Monday David A. Reed, JD, Reed & Jolly, PLLC

4/14/2027 **Collections Series:**
Intermediate Collector: Refining Collections Skills
David A. Reed, JD, Reed & Jolly, PLLC

4/20/2027 Exercising the Right of Setoff: Case Studies
10 AM CST Shelli Clarkston, Spencer Fane LLP

5/26/2027 **Collections Series:**
Advanced Collection Concepts
David A. Reed, JD, Reed & Jolly, PLLC

6/7/2027 **Collections Series:**
Maximizing Recoveries on Charged-Off Loans
Monday David A. Reed, JD, Reed & Jolly, PLLC

7/12/2027 Consumer Bankruptcy: Chapters 7 & 13
Monday Shelli Clarkston, Spencer Fane LLP

7/29/2027 Reducing Mortgage Delinquency: Being Proactive While Protecting the Bottom Line
David A. Reed, JD, Reed & Jolly, PLLC

9/20/2027 **Collections Series:**
Managing the Repossession Process, Including Notice & Sale
Monday David A. Reed, JD, Reed & Jolly, PLLC

11/30/2027 Fixed Income Collection Challenges & Solutions
10 AM CST David A. Reed, JD, Reed & Jolly, PLLC

12/8/2027 Troubled Loan Modifications: Evaluating, Tracking & Reporting
10 AM CST Stephen J.M. Schiltz, CPA, CLA

Compliance

1/12/2027 Provisional Credit Under Reg E
10 AM CST Shelli Clarkston, Spencer Fane LLP

1/14/2027 Advanced Deposit & Consumer Regulation Update
Dawn Kincaid, Brode Consulting Services, Inc.

1/25/2027 2027 Compliance Outlook: Regulator Expectations
Monday David A. Reed, JD, Reed & Jolly, PLLC

1/26/2027 TRID Basics for Lenders & Processors
10 AM CST Dawn Kincaid, Brode Consulting Services, Inc.

1/28/2027 Escheatment Essentials: Managing Dormant Accounts & Unclaimed Property
Shelli Clarkston, Spencer Fane LLP

2/22/2027 Credit Reporting Risks in the Banking Environment
Monday David A. Reed, JD, Reed & Jolly, PLLC

3/2/2027 Are You Liable? Forgeries, Remotely Created/Deposited Items, Fraudulent Checks
Shelli Clarkston, Spencer Fane LLP

3/25/2027 Effective Management of Credit Report Disputes
David A. Reed, JD, Reed & Jolly, PLLC

4/5/2027 New Compliance Officer Bootcamp
Monday Molly Stull, Brode Consulting Services, Inc.

5/20/2027 Consumer Complaints: The Warning System You May Be Ignoring
10 AM CST David A. Reed, JD, Reed & Jolly, PLLC

5/25/2027 Appraisal Compliance: Managing Your Program
Carl Pry, CRCM, CRP

6/14/2027 E-Compliance Rules, Policies & Best Practices for AI/ChatGPT, Email, Social Media, E-Collaboration, Mobile Devices & Web
Monday Nancy Flynn, ePolicy Institute

6/29/2027 Compliance Officer Midyear Update
Dawn Kincaid, Brode Consulting Services, Inc.

7/15/2027 Auditing for Compliance: What to Look For & How to Find It
Molly Stull, Brode Consulting Services, Inc.

7/20/2027 Banking for Military Personnel: MLA & SCRA
Dawn Kincaid, Brode Consulting Services, Inc.

7/21/2027 RDC: The Top 5 Merchant Audit Findings
60 Minutes Marcy Cauthon, AAP, APRP, NCP, AFPP, EPCOR
10 AM CST

8/9/2027 **Stablecoin Series:**
Stablecoins & Your Regulators: OCC, FDIC, NCUA & Fed Expectations
Monday Kevin Olsen, AFPP, AAP, NCP, APRP, CHPC, Pidgin/Payments Professor

8/26/2027 Before the Examiners Arrive: Top Compliance Issues & Exam Findings
Dawn Kincaid, Brode Consulting Services, Inc.

9/2/2027 Privacy: Reg P, RFP & COPPA Essentials
Molly Stull, Brode Consulting Services, Inc.

9/16/2027 Lending Regulation Update & Review
Dawn Kincaid, Brode Consulting Services, Inc.

10/12/2027 Record Retention in the Digital Age: What to Keep, When to Destroy, What Holds Up in Court?
Shelli Clarkston, Spencer Fane LLP

10/27/2027 Developing an Effective Compliance Training Program
Dawn Kincaid, Brode Consulting Services, Inc.

10/28/2027 **Stablecoin Series:**
10 AM CST OCC Rules for Stablecoin
Kevin Olsen, AFPP, AAP, NCP, APRP, CHPC, Pidgin/Payments Professor

11/9/2027 A Year in the Life of a Compliance Officer
Dawn Kincaid, Brode Consulting Services, Inc.

11/15/2027 Compliance with E-SIGN, E-Statements & E-Disclosures
Monday Nancy Flynn, ePolicy Institute

11/29/2027 **Stablecoin Series:**
Stablecoin Risk & Compliance: A Practical Control Framework
Monday Kevin Olsen, AFPP, AAP, NCP, APRP, CHPC, Pidgin/Payments Professor

12/7/2027 Handling Garnishments, Levies & Subpoenas: A Legal Compliance Toolkit
10 AM CST Shelli Clarkston, Spencer Fane LLP

12/15/2027 Preparing Practically Perfect Proof of Claims
David A. Reed, JD, Reed & Jolly, PLLC

12/16/2027 Compliance Officer Year-End Wrap-Up
10 AM CST Dawn Kincaid, Brode Consulting Services, Inc.

Deposit Account Compliance

1/27/2027 Nonresident Alien Interest Reporting
Deborah L. Crawford, Gettechnical Inc.

2/17/2027 **Fraud Series:**
Check Fraud Controls: Risk Assessment, Internal Controls & Operations
Deborah L. Crawford, Gettechnical Inc.

3/18/2027 Reg E: A to Z
Andy Zavoina, ABA

5/4/2027 Overdraft Programs: What's Left?
10 AM CST Shelli Clarkston, Spencer Fane LLP

6/16/2027 **Branch Staff Training Series:**
OFAC Annual Training for Branch Staff
Deborah L. Crawford, Gettechnical Inc.

6/17/2027 **Debit Card Payments Series:**
Decoding Reg E & Debit Card Disputes
Diana Kern, AAP, Client Learning Strategist, SHAZAM, Inc.

8/19/2027 Opening Accounts Online: AI, Compliance & Fraud Prevention
Dawn Kincaid, Brode Consulting Services, Inc.

9/13/2027 Navigating Nacha Rules: A Practical Guide for Financial Institutions
Monday Jessica Lelii, AAP, APRP, NCP, PaymentsFirst
10 AM CST

9/28/2027 New Deposit Account Disclosures: Who Gets What?
10 AM CST Dawn Kincaid, Brode Consulting Services, Inc.

9/29/2027 Regulation E & FAQs
Deborah L. Crawford, Gettechnical Inc.

10/5/2027 Is Your TISA True? Common Errors on Truth in Savings Disclosures
10 AM CST Molly Stull, Brode Consulting Services, Inc.

10/12/2027 Reg E Claims
10 AM CST Andy Zavoina, ABA

10/25/2027 Responding to Subpoenas, Garnishments, Levies & Government Demands
Monday David A. Reed, JD, Reed & Jolly, PLLC

10/27/2027 Deposit Operations Update
10 AM CST Deborah L. Crawford, Gettechnical Inc.

11/10/2027 Completing W-8BENs Line-by-Line
Deborah L. Crawford, Gettechnical Inc.

11/23/2027 **Digital Banking Series:**
Mobile Deposit Compliance & Best Practices
Molly Stull, Brode Consulting Services, Inc.

12/6/2027 Dormant Accounts & Escheatment
Monday Dawn Kincaid, Brode Consulting Services, Inc.

Fraud

1/11/2027 **Fraud Series:**
The Insider Threat: Internal Fraud, Failed Controls & Lessons from Real Frauds
Monday David A. Reed, JD, Reed & Jolly, PLLC

2/18/2027 Deposit Account Red Flags & Complying with New ACH Rules for RDFIs
Trevor Witchey, AAP, APRP, NCP, EPCOR

3/31/2027 Responding to Elder Exploitation in Real Time: Delaying, Denying & Escalating Transactions
David A. Reed, JD, Reed & Jolly, PLLC

5/18/2027 **Fraud Series:**
Electronic Payment Fraud: Liability & Risk
Shelli Clarkston, Spencer Fane LLP

5/27/2027 **Debit Card Payments Series:**
Balancing Debit Card Fraud Mitigation & Cardholder Friction
Diana Kern, AAP, Client Learning Strategist, SHAZAM, Inc.

9/8/2027 **Fraud Series:**
Fraud 2027: AI, Deepfakes, Impersonation & the New Red Flags
David A. Reed, JD, Reed & Jolly, PLLC

Frontline & New Accounts

2/3/2027 **Deposit Accounts Series:**
Signature Cards, Disclosures & Taxpayer Identification Number Mismatches
Deborah L. Crawford, Gettechnical Inc.

2/10/2027 **Teller Essentials Series:**
Handling Cash, Surprise Cash Audits & Counterfeit Bills
Leslie Nicely, Gettechnical Inc.

2/23/2027 Safe Deposit Boxes: Procedures for Deceased Owners
Dawn Kincaid, Brode Consulting Services, Inc.

3/3/2027 **Deposit Accounts Series:**
Deposit Account Ownership, Access & Rights at Death
Deborah L. Crawford, Gettechnical Inc.

3/17/2027 **Branch Staff Training Series:**
Red Flags for Money Laundering for Branch Staff
Deborah L. Crawford, Gettechnical Inc.

4/5/2027 **Teller Essentials Series:**
Monday ID Verification 101: Spotting Fake IDs & Preventing Fraud
10 AM CST Leslie Nicely, Gettechnical Inc.

4/7/2027 **Deposit Accounts Series:**
10 AM CST Opening Fiduciary Accounts
Deborah L. Crawford, Gettechnical Inc.

4/28/2027 **Branch Staff Training Series:**
Identity Theft: Detection & Prevention
Deborah L. Crawford, Gettechnical Inc.

5/5/2027 **Deposit Accounts Series:**
Opening Business Accounts: The Big Four
Deborah L. Crawford, Gettechnical Inc.

5/12/2027 **Teller Essentials Series:**
Comprehensive Teller Training: Checks, Compliance & Legal Issues
Deborah L. Crawford, Gettechnical Inc.

6/2/2027 **Fraud Series:**
Fighting Fraud Through Your Frontline
Dawn Kincaid, Brode Consulting Services, Inc.

6/8/2027
10 AM CST Powers of Attorney: Reviewing, Accepting, Scams & Red Flags
Shelli Clarkston, Spencer Fane LLP

6/9/2027 **Deposit Accounts Series:**
Minors: UTMA & Other Compliance Issues
Deborah L. Crawford, Gettechnical Inc.

6/10/2027 **Teller Essentials Series:**
Teller Security, Fraud & BSA Red Flags
Leslie Nicely, Gettechnical Inc.

8/11/2027 **Branch Staff Training Series:**
BSA Annual Training for Branch Staff
Deborah L. Crawford, Gettechnical Inc.

8/18/2027 Dissecting Regulation CC
Deborah L. Crawford, Gettechnical Inc.

8/25/2027 Formal Trust Accounts: Compliance & Operational Issues
Deborah L. Crawford, Gettechnical Inc.

9/15/2027 **Deposit Accounts Series:**
10 AM CST Opening Nonresident Alien Accounts
Deborah L. Crawford, Gettechnical Inc.

9/22/2027 **Branch Staff Training Series:**
Deposit Regulations for Branch Staff: D, CC, TISA & E
Deborah L. Crawford, Gettechnical Inc.

10/4/2027
Monday When a Business Owner Dies, Sells the Business, or Retires
Shelli Clarkston, Spencer Fane LLP

10/5/2027 Safe Deposit Box Disclosures, Due Diligence & Drilling
Dawn Kincaid, Brode Consulting Services, Inc.

10/6/2027 Handling Legal Documents: POAs, Trusts, Letters & Small Estate Affidavits
Deborah L. Crawford, Gettechnical Inc.

10/20/2027 **Deposit Accounts Series:**
Handling Deceased Deposit Accounts
Deborah L. Crawford, Gettechnical Inc.

11/17/2027 **Branch Staff Training Series:**
Exploding Check Fraud: Prevention Strategies for Branch Staff
Deborah L. Crawford, Gettechnical Inc.

12/1/2027 Opening Complex Business Accounts: Escrows, Series LLC, 1031 Exchange & More
Deborah L. Crawford, Gettechnical Inc.

12/9/2027 Protecting Your Accountholder from Financial Crime: How Criminals Trick Them & How to Stop the Losses
Leslie Nicely, Gettechnical Inc.

Human Resources

1/13/2027 Trump Accounts 2027 Update
Deborah L. Crawford, Gettechnical Inc.

6/1/2027 **AI Compliance Series:**
AI Has Joined the Workforce: What HR Needs to Do Now
Diane Reed, CU Doctor

IRA & HSA

1/12/2027 **2027 IRA Series:**
IRA & HSA Update
Loni Porta, Convergent Retirement Plan Solutions, LLC

2/9/2027 IRA Calendar Management: IRS Reporting, Corrections, RMDs & More
Loni Porta, Convergent Retirement Plan Solutions, LLC

3/23/2027 **2027 IRA Series:**
IRA Rules Every Banker Should know
Loni Porta, Convergent Retirement Plan Solutions, LLC

4/20/2027 **2027 IRA Series:**
IRA Products: Traditional & Roth
Loni Porta, Convergent Retirement Plan Solutions, LLC

5/11/2027 **2027 IRA Series:**
IRA Products: SEP & SIMPLE
Loni Porta, Convergent Retirement Plan Solutions, LLC

6/8/2027 **2027 IRA Series:**
Analyzing Your IRA Disclosure Statement
Loni Porta, Convergent Retirement Plan Solutions, LLC

7/13/2027 Moving IRA Money by Transfer & Rollover
Loni Porta, Convergent Retirement Plan Solutions, LLC

8/10/2027 **2027 IRA Series:**
Traditional IRA Distributions: Early, Normal & Required
Loni Porta, Convergent Retirement Plan Solutions, LLC

9/15/2027 Common IRA Administration & Reporting Errors
Loni Porta, Convergent Retirement Plan Solutions, LLC

10/19/2027 Inherited IRAs & Death Distributions
Loni Porta, Convergent Retirement Plan Solutions, LLC

11/16/2027 Auditing Your IRAs & HSAs
Loni Porta, Convergent Retirement Plan Solutions, LLC

12/14/2027 IRA Year-End Wrap-Up
Loni Porta, Convergent Retirement Plan Solutions, LLC

IT & Cybersecurity

4/26/2027 **Cybersecurity Series:**
Beyond the Risk Assessment: Building a Cybersecurity Program That Actually Reduces Risk
Monday John Moeller, CISSP, CCSP, CISA, CRISC, CISM, AAIA, CyberAssurance

Lending

1/19/2027 **Credit Analysis & Lending Series:**
Repayment Capacity, Debt Service Coverage & Global Cash Flow
Robert L. Viering, RiverPointUSA LLC

1/20/2027 Homeowners Protection Act: Navigating PMI Requirements
Molly Stull, Brode Consulting Services, Inc.

2/1/2027 2026 HMDA Submission Due March 1, 2027: Updates, Challenges & Real-Life Examples
Monday Carl Pry, CRCM, CRP
10 AM CST

2/11/2027 Writing Effective Credit Memos & Loan Narratives
10 AM CST Molly Stull, Brode Consulting Services, Inc.

2/11/2027 Real Estate Loan Documentation: The Basics
Dawn Kincaid, Brode Consulting Services, Inc.

2/16/2027 Turning Tax Returns Into Cash Flow Reports Part 1: Form 1040, Schedules B & C
Timothy P. Harrington, CPA, TEAM Resources

2/25/2027 When Loans Change: Handling Refinancings & Modifications
Carl Pry, CRCM, CRP

3/1/2027 Advanced Credit Analysis: Beyond the Numbers — Judgment, Complexity & Downside Risk
Monday Robert L. Viering, RiverPointUSA LLC

3/11/2027 Advanced Consumer Real Estate Loans
Dawn Kincaid, Brode Consulting Services, Inc.

3/15/2027 Turning Tax Returns Into Cash Flow Reports Part 2: Form 1040, Schedules D, E & F
Monday Timothy P. Harrington, CPA, TEAM Resources

4/8/2027 Tips on Reading a Credit Report
Molly Stull, Brode Consulting Services, Inc.

4/13/2027 Force-Placed Flood Insurance Deep Dive
Dawn Kincaid, Brode Consulting Services, Inc.

4/22/2027 Commercial Loan Documentation: The Basics
10 AM CST Dawn Kincaid, Brode Consulting Services, Inc.

4/22/2027 Treasury Management: A Powerful Tool to Increase Deposits & Fee Income
Marcia Malzahn, Malzahn Strategic, LLC

4/27/2027 Writing Loan Presentations That Drive Better Credit Decisions: Updated for 2027
Robert L. Viering, RiverPointUSA LLC

5/4/2027 Mastering HELOCs: From Application to Closing
Molly Stull, Brode Consulting Services, Inc.

5/10/2027 **Credit Analysis & Lending Series:**
Beyond Cash Flow: Balance Sheet Quality, Liquidity, Leverage & External Risk
Monday Robert L. Viering, RiverPointUSA LLC

6/3/2027 Dissecting Adverse Action
Molly Stull, Brode Consulting Services, Inc.

6/22/2027 Loan Documentation for All Entities
Shelli Clarkston, Spencer Fane LLP

6/24/2027 Mastering Escrow: From Loan Estimate to Annual Analysis
Molly Stull, Brode Consulting Services, Inc.

6/28/2027 **Credit Analysis & Lending Series:**
C&I Underwriting & Loan Structure for CRE-Focused Lenders
Monday Robert L. Viering, RiverPointUSA LLC

7/7/2027 Top 20 TRID Issues & Risks
10 AM CST Carl Pry, CRCM, CRP

7/8/2027 Fair Lending Essentials
10 AM CST Molly Stull, Brode Consulting Services, Inc.

7/21/2027 **Credit Analysis & Lending Series:**
Collateral Valuation, Documentation & Ongoing Monitoring
Robert L. Viering, RiverPointUSA LLC

7/27/2027 Mastering Consumer & Commercial Construction Loans
Shelli Clarkston, Spencer Fane LLP

9/7/2027 UCC Financing Statements: Completing, Filing, Amending & Renewing
Shelli Clarkston, Spencer Fane LLP

9/23/2027 Consumer Loan Documentation
Molly Stull, Brode Consulting Services, Inc.

10/13/2027 Credit Scoring Models: Understanding Lending Use & Limits
David A. Reed, JD, Reed & Jolly, PLLC

10/20/2027 HMDA: Avoiding Common Errors
10 AM CST Carl Pry, CRCM, CRP

10/26/2027 Fair Credit Reporting Act Essentials
10 AM CST Molly Stull, Brode Consulting Services, Inc.

11/2/2027 When a Borrower Dies
10 AM CST Shelli Clarkston, Spencer Fane LLP

11/18/2027 Appraisal Reviews: Do You Know What to Look For?
Dawn Kincaid, Brode Consulting Services, Inc.

12/13/2027 Consumer Loan Underwriting Fundamentals: Capacity, Credit, Collateral & Compliance — 2027 Edition
Monday Robert L. Viering, RiverPointUSA LLC

Managers & Supervisors

8/5/2027 Managing the Troubled Employee
Diane Reed, CU Doctor

8/30/2027 **Cybersecurity Series:**
Your Vendors Are Part of Your Network: Rethinking Cybersecurity Supply Chain Risk
Monday John Moeller, CISSP, CCSP, CISA, CRISC, CISM, AAIA, CyberAssurance

11/2/2027 Branch Managers & Head Tellers Part 1: A Guide to Team Development
Molly Stull, Brode Consulting Services, Inc.

12/1/2027 Leading Employees Through Organizational Change
10 AM CST Diane Reed, CU Doctor

12/7/2027 Branch Managers & Head Tellers Part 2: A Guide to Individual Development – Accountability, Delegation & Difficult Conversations
Molly Stull, Brode Consulting Services, Inc.

Marketing

8/3/2027 **Marketing Series:**
Advertising Compliance Part 1: Text, Print, TV & Radio
Shelli Clarkston, Spencer Fane LLP

8/31/2027 **Marketing Series:**
10 AM CST Advertising Compliance Part 2: Electronic Advertising, Including Social Media, Internet & Texting
Shelli Clarkston, Spencer Fane LLP

9/14/2027 **Marketing Series:**
10 AM CST Harness the Power of AI in Your Marketing Strategy
Eric C. Cook, WSI & The LinkedBanker

9/29/2027 **Marketing Series:**
10 AM CST Social Media & Financial Institutions: Balancing Engagement, Compliance & Risk
Shelli Clarkston, Spencer Fane LLP

10/26/2027 **Marketing Series:**
Sales Writing Simplified: Marketing Services, Building Brands & Persuading Readers to Act, Including Critique of Your Own Writing Sample
Nancy Flynn, ePolicy Institute

11/30/2027 **Marketing Series:**
Measuring the ROI of Your Digital Marketing Strategy
Eric C. Cook, WSI & The LinkedBanker

Operations

4/6/2027 **Fraud Series:**
10 AM CST Managing the Wire Department: Fraud & Controls
Dawn Kincaid, Brode Consulting Services, Inc.

6/30/2027 The Future of Payments: AI, APIs & Emerging Payment Technologies
Randall Traynham, AAP, AFPP, APRP, CTP, NCP, PaymentsFirst

7/28/2027 Check Adjustments: The Point of No Return
Kari Kronberg, AAP, AFPP, APRP, NCP, PaymentsFirst

8/2/2027 **Stablecoin Series:**
Stablecoins Explained: The Building Blocks of Digital Dollars
Monday Kevin Olsen, AFPP, AAP, NCP, APRP, CHPC, Pidgin/Payments Professor

8/16/2027 Decoding the Green Book & Government Payments
Monday Jessica Lelii, AAP, APRP, NCP, PaymentsFirst

9/28/2027 **Digital Banking Series:**
Online Banking Platform Compliance & Best Practices
Molly Stull, Brode Consulting Services, Inc.

9/30/2027 **Digital Banking Series:**
Stablecoin Operations: Processing, Reconciliation & Exception Management
Kevin Olsen, AFPP, AAP, NCP, APRP, CHPC, Pidgin/Payments Professor

12/9/2027 Vendor Failure: What Happens When Your Critical Third-Party Provider Goes Down?
10 AM CST David A. Reed, JD, Reed & Jolly, PLLC

Physical Security

1/5/2027 **Physical Security Series:**
The Beginning Security Officer
Barry Thompson, CRCM, Thompson Consulting Group, LLC

4/29/2027 **Physical Security Series:**
Branch Opening & Closing Procedures: Best Practices
Leslie Nicely, Gettechnical Inc.

5/20/2027 **Physical Security Series:**
Managing Your Security Program: Policy, Audit & Testing Equipment
Leslie Nicely, Gettechnical Inc.

9/27/2027 **Physical Security Series:**
Active Shooter Preparation & Survival
Monday Carol S. Dodgen, Dodgen Security Consulting, LLC

11/9/2027 **Physical Security Series:**
10 AM CST Robbery Preparedness: Prevention, Response & Recovery
Carol S. Dodgen, Dodgen Security Consulting, LLC

Senior Management & Directors

2/1/2027 2027 Credit Risk & Regulatory Outlook: What Credit Professionals Need to Know
Monday Robert L. Viering, RiverPointUSA LLC

2/9/2027 2027 Litigation Update: Deposits, Loans & Websites
10 AM CST Shelli Clarkston, Spencer Fane LLP

2/25/2027 Leading Change in Banking: A Practical Framework for Executives & Managers
10 AM CST Robert L. Viering, RiverPointUSA LLC

3/10/2027 Financial Mastery for Your Board & Supervisory Committee
10 AM CST Timothy P. Harrington, CPA, TEAM Resources

3/23/2027 Board Secretary: 10 Hot Spots
10 AM CST Dawn Kincaid, Brode Consulting Services, Inc.

4/6/2027 Deposit Account Arbitration Agreements: Safety Net or Waste of Time?
Shelli Clarkston, Spencer Fane LLP

6/15/2027 **Cybersecurity Series:**
The Cybersecurity Metrics Your Board Should Actually See
John Moeller, CISSP, CCSP, CISA, CRISC, CISM, AAIA, CyberAssurance

6/16/2027 Governance in Action: A Guide for Credit Union Board & Supervisory Committee Volunteers
10 AM CST Stephen J.M. Schiltz, CPA, CLA

8/9/2027 Monday **10 AM CST**
Building the Best Board Meeting: From Agenda to Action Steps
David A. Reed, JD, Reed & Jolly, PLLC

8/24/2027
Board Approved Policies: Tips, Checklists & Procedures
Molly Stull, Brode Consulting Services, Inc.

9/14/2027
Stablecoin Series:
Stablecoin for Boards & Senior Management
Kevin Olsen, AFPP, AAP, NCP, APRP, CHPC, Pidgin/Payments Professor

11/22/2027 Monday
The 2027 Credit Risk Year in Review & the 2028 Outlook
Robert L. Viering, RiverPointUSA LLC

12/16/2027
Stablecoin Series:
The Stablecoin Business Case: Strategy, Models & the Future of Money
Kevin Olsen, AFPP, AAP, NCP, APRP, CHPC, Pidgin/Payments Professor