

2026 FiCEP

Enhanced Financial Counseling Certification Program

The Enhanced Financial Counseling Certification Program (FiCEP) teaches credit union staff how to counsel members so they can budget better, save smartly, pay down debt, and plan for the future. Obtaining the training and associated credentials allows your credit union to differentiate itself from other financial institutions and be more confident in helping members emerge from the challenges of economic uncertainties and build a stronger financial future.

PROGRAM

The cohort-style training consists of eight tutorial webinars, exam preparation, proctored exam, and program development training — taking place between June — October 2026. Upon completion, participants will receive the Certified Credit Union Financial Counselor (CCUFC) designation.

TIME COMMITMENT

Attending the live webinars provides the opportunity to participate in discussion; however, they will also be available as a recording. On average, students should expect to spend approximately 30 minutes studying each chapter, 60 minutes participating in each webinar, and additional time as needed to review the materials before the exam.

PROGRAM BENEFITS

- Cultivating financial skills within the credit union's culture
- Implementing curriculum for consistent member financial counseling
- Meeting members' needs, highlighting credit union's value
- Standing out with certified financial counselors
- Assisting members in transforming financial management

2025 WEBINAR SCHEDULE

Wednesday, June 3, 9:00 — 10:00 a.m.: Orientation & Intro to FiCEP Webinar
Wednesday, June 17, 9:00 — 10:00 a.m.: Chapters 1 — 9 Webinar
Wednesday, July 1, 9:00 — 10:00 a.m.: Chapters 10 — 18 Webinar
Wednesday, July 15, 9:00 — 10:00 a.m.: Chapters 19 — 26 Webinar
Wednesday, July 29, 9:00 — 10:00 a.m.: Chapters 27 — 34 Webinar
Wednesday, August 12, 9:00 — 10:00 a.m.: Chapters 35 — 40 Webinar
Wednesday, August 26, 9:00 — 10:00 a.m.: Chapters 41 — 48 Webinar
Wednesday, September 9, 9:00 — 10:00 a.m.: Chapters 49 — 53 Webinar
Wednesday, September 23, 9:00 — 10:00 a.m.: Chapters 54 — 60 Webinar
September & October: Testing and Training TBD



\$884/student

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