... 2023 FiCEP

Enhanced Financial Counseling Certification Program

The Enhanced Financial Counseling Certification Program (FiCEP) teaches credit union staff how to counsel members so they can budget better, save smartly, pay down debt, and plan for the future. Obtaining the training and associated credentials allows your credit union to differentiate itself from other financial institutions and be more confident in helping members emerge from the challenges of the pandemic and build a stronger financial future.

PROGRAM

The cohort-style training includes CUNA's FiCEP book and consists of 8 tutorial webinars, exam preparation, a proctored exam, and program development training - all of which take place between June and September. Upon completion, participants will receive the Certified Credit Union Financial Counselor (CCUFC) designation.

TIME COMMITMENT

Attending the webinars live provides the opportunity to participate in discussion; however, they will also be available as a recording. On average, students should expect to spend approximately 30 minutes studying each chapter, 60 minutes participating in each webinar, and additional time as needed to review the materials before the exam. The last training session, which follows the proctored exam, is designed to help you develop a detailed vision and plan for financial counseling at your credit union.

2023 Enhanced FiCEP Webinar Schedule

Thursday, May 25, 1-2 pm: Intro to FiCEP & Orientation Webinar

Thursday, June 1, 1-2 pm: Chapters 1-2 Webinar

Thursday, June 15, 1-2 pm: Chapters 3-8 Webinar

Thursday, June 29, 1-2 pm: Chapters 9-12 Webinar

Thursday, July 13, 1-2 pm: Chapters 13-15 Webinar

Thursday, July 27, 1-2 pm: Chapters 16-20 Webinar

Thursday, August 10, 1-2 pm: Chapters 21-24 Webinar

Thursday, August 24, 1-2 pm: Chapters 25-28 Webinar

Thursday, September 7, 1-2 pm: Chapters 29-33 Webinar

September & October: Testing and Training TBD



