



A PATIENT'S STORY

Being a mother is the best job, but it can also be the hardest when one of your babies is facing illness and you can't get answers. I watched my oldest baby struggle with terrible symptoms every day until her worst reaction came at me like a nightmare when she was 7. She had swelling in her face and lips, she was in pain, and we were both scared. We saw doctors and specialists leading to misdiagnosis, and ultimately feeling written off. It took my baby nearly 2 weeks to be well enough to go back to school, and the mystery remained unsolved. I did everything I could to research to try and support her in her discomfort and prevent another disastrous reaction with no help from the local doctors.

Then we were introduced to VezaHealth and offered the opportunity to get a second opinion. VezaHealth connected me to an expert physician in my daughter's condition. The physician was patient, asked questions specific to my daughter and my family's life and provided a step by step plan to move forward with managing her symptoms. Due to the rare nature of her condition, the doctor went above and beyond, providing me with her contact information so she could continue to follow and advise on my daughter's care. The road with VezaHealth was long and our journey required patience – but VezaHealth never gave up on me, or my daughter. Now, I have a plan to support my daughter in her condition, I have confidence in our plan and support, and most of all, I have hope for my daughter to be happier, healthier, and without pain.

KNOW THE FACTS

30% of health care is waste, 17% is overtreatment

Medical complications are the 3rd leading cause of death

12% of patients who seek a second opinion receive a different diagnosis, 67% receive a refined diagnosis

10-28% of cancer patients experience a misdiagnosis or experience a missed opportunity for better treatment

1 out of every 3 knee replacements are unnecessary

22.5% of pacemakers are unnecessary

\$73 billion of health care spend is attributed to patients' lack of health literacy each year

ARE YOU RECEIVING QUALITY CARE?

If you can say yes to any of these three statements, call VezaHealth and they will provide you with a second opinion from one of nation's best physicians.

1. You have been recommended surgery.
2. You have a new diagnosis and you don't believe you know all your treatment options.
3. You have been living with the same diagnosis or ailment and you don't believe you and/or your physician are managing it well.

Montana Credit Union Trust Group Benefit members who receive a VezaHealth second opinion will earn a \$200 deductible credit.

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